



DYN-6209-02
2 Person FAR Infrared Sauna
ITM. / ART. 1872145



Owner's Manual

ULTRA LOW EMF CARBON MODEL SAUNA

SAUNA IS FOR INDOOR USE ONLY

120VAC 15AMP Dedicated Circuit Required

IMPORTANT: RETAIN FOR FUTURE REFERENCE: READ CAREFULLY

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WARNING: Visually inspect all heaters before assembly to make sure they are not damaged. Any excessive vibrations during transport could cause damage to the heating elements. DO NOT START the sauna if damage is detected! Contact your dealer or manufacturer for troubleshooting and replacement parts.

Packing List (main panels)

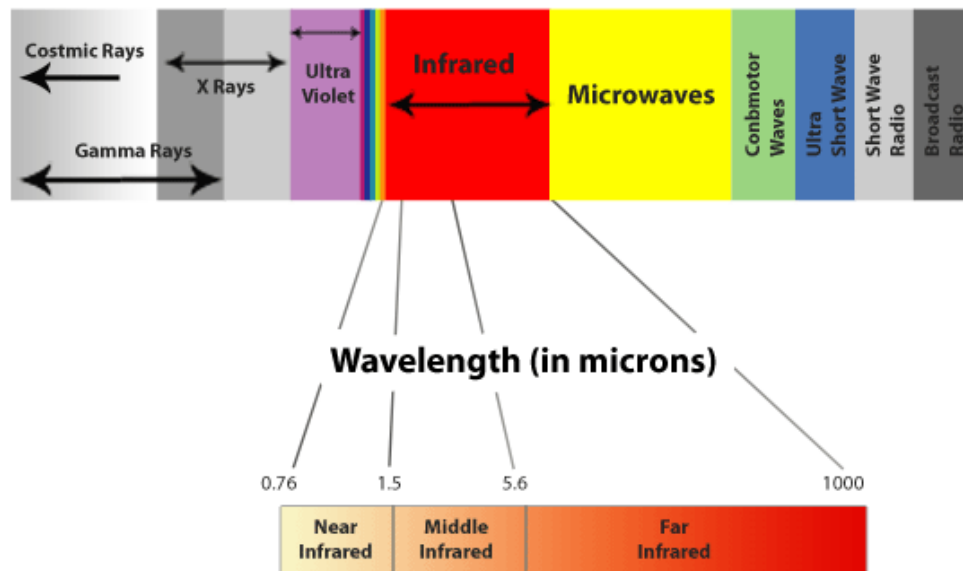
1pc Front Panel	1pc Rear Panel	1pc Right Side Panel
1pc Left Side Panel	1pc Roof Panel	1pc Roof Cover
1pc Bench	1pc Bench Heat Emitter Panel	1pc Floor Panel

CAUTION: Exit Sauna Immediately If You Feel Dizzy, Sleepy, Or Any Discomfort.

What Are Infrared Rays?

Infrared is the band of light we perceive as heat. We cannot see this band of light with the naked eye, but we can feel this type of light in the form of heat. Our sun produces most of its energy output in the infrared segment of the spectrum. Infrared rays heat your body without having to heat the air in-between. This process is called conversion.

The infrared is divided into 3 segments by wavelengths measured in microns: Near Infrared – 0.76-1.5 microns; Middle Infrared – 1.5-5.6 microns; and Far Infrared – 5.6-1000 microns. Among these segments, Far Infrared penetrates organic substances such as the human body two to three inches so that the warming effect is very uniform.



WHAT IS AN ELECTROMAGNETIC FIELD (also known as EMF)?

An Electromagnetic Field is a physical field produced by electrically charged objects. It is one of the fundamental forces of nature. The field can be viewed as the combination of an electric field and a magnetic field. The electric field is produced by stationary charges and the magnetic field by moving charges referred to as currents. The magnetic field is measured in milligauss (mG). Our sauna products have been developed to have low EMF. Our Low EMF carbon heater panels range between an average of 5 mG – 10 mG at about two inches from the heater panel and our Ultra Low EMF Santiago 2 person Infrared Sauna heater panels range between 3 mG – 5 mG.

EMF Levels from Common Homes Sources

SOURCE	mG Up To 1 - 4 Inches	mG At 3 Feet
Ultra Low EMF Santiago 2 Person Infrared Sauna	3-5	0.2-1
Blender	50-220	0.3-3
Clothes Washer	8-200	0.1-4
Coffee Maker	6-29	0.1
Computer	4-20	2-5
Flourescent Lamp	400-4,000	0.1-5
Hair Dryer	60-20,000	0.1-6
Microwave Oven	100-500	1-25
Television	5-100	0.1-6
Vacuum Cleaner	230-1,300	3-40
Airplane	50	
Source: USA Enviornmental Protection Agency (sauna independently tested with Trifield EMF Meter Model TF2)		

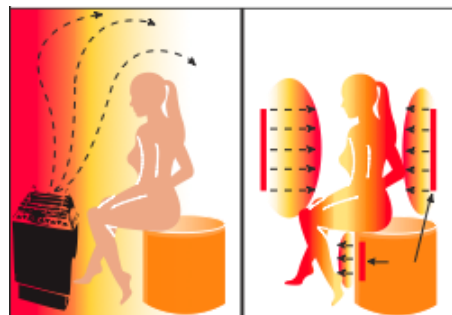
After many years and numerous studies on EMF exposure, no government body including the Occupational Safety and Health Administration (OSHA) have established permissible exposure limits (PEL).

DISCLAIMER

The infrared rays emitted by your sauna are reported to offer a wide range of possible therapeutic benefits based on research completed over the last 40 years from all around the world. These benefits are presented for reference purposes only and no implication of infrared saunas creating a cure for or treating any disease is implied nor should it be inferred. If you have a medical/health condition, are taking prescription drugs, or have acute joint injuries, please consult with your medical physician before using the sauna. Persons with surgical implants (metal pins/rods, artificial joints, silicone, or other types of surgical implants) typically do not experience any adverse effects, but should also consult their medical physician or surgeon before using the sauna room.

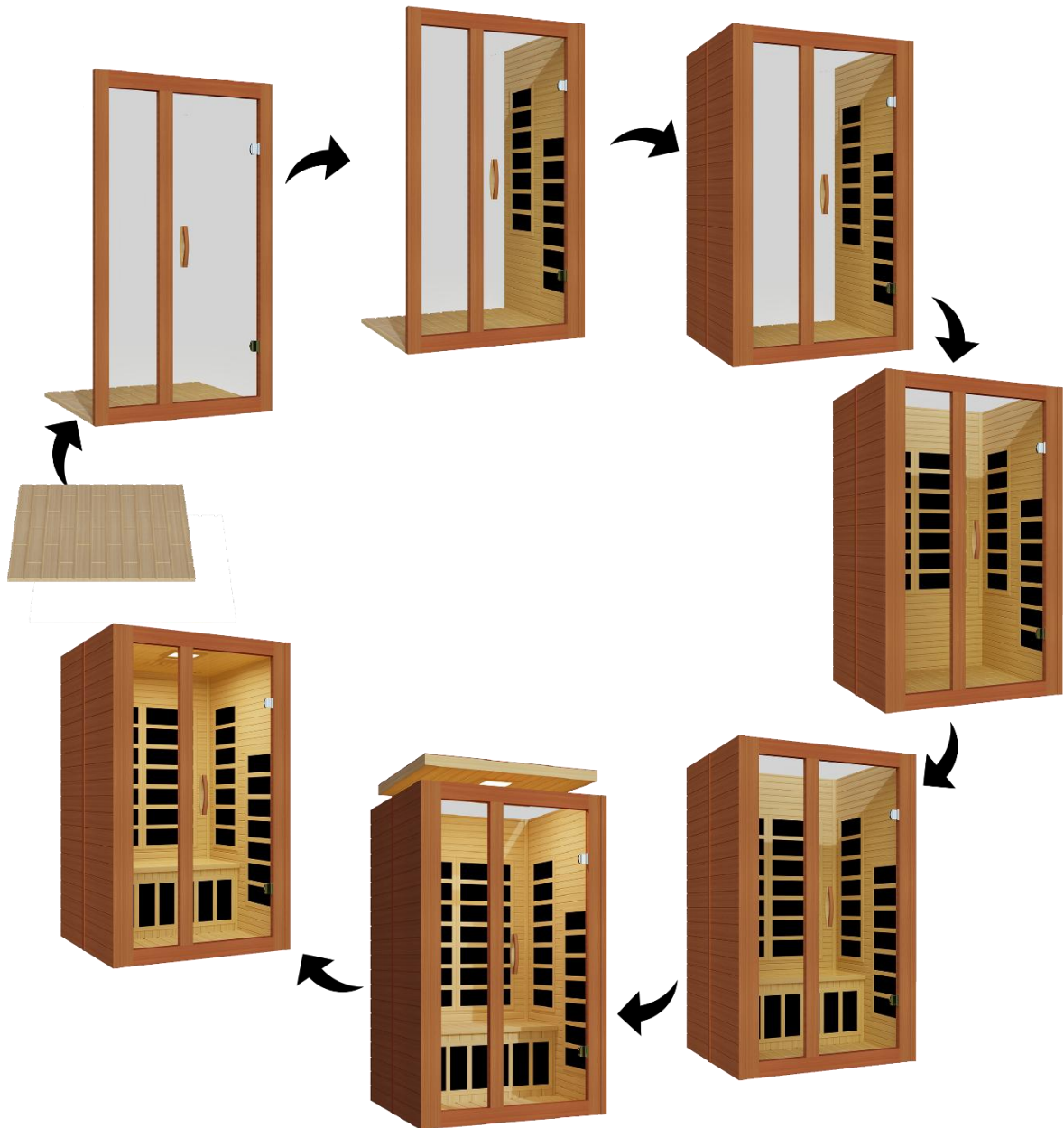
HOW IT WORKS

Infrared Saunas differ from traditional saunas in that they use infrared radiant energy to directly penetrate into the body's tissue to produce perspiration. Traditional saunas use steam to heat the air inside the sauna, which then heats your body until you begin to perspire. In order for this to be effective, temperatures would need to reach upwards of 87.7°C / 190°F. Infrared saunas only need a temperature of up to 48.8°C / 120°F to obtain the same effect. This lower temperature makes the environment more tolerable and allows you to breathe easier.



PLEASE READ INSTRUCTIONS THOROUGHLY BEFORE ASSEMBLY

DYN-6209-02 - Visual Assembly Diagram



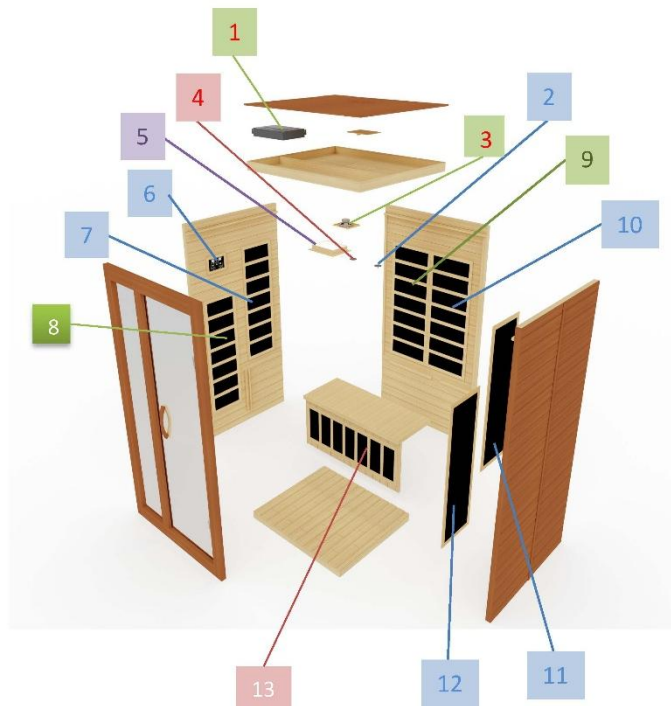
***THE ABOVE ASSEMBLY DIAGRAM IS FOR A QUICK REFERENCE VISUAL GUIDE ONLY. PARTS AND ACCESSORIES MAY VARY AND ARE SUBJECT TO CHANGE. BACKRESTS SOLD SEPARATELY.**

PLEASE READ INSTRUCTIONS THOROUGHLY BEFORE ASSEMBLY

DYN-6209-02 - Schematics

Electronic Components			
No.	Name	No.	Name
1	Power supply	2	Temperature sensor
3	Speakers	4	AUX MP3
5	Color light with red light therapy	6	Control panel

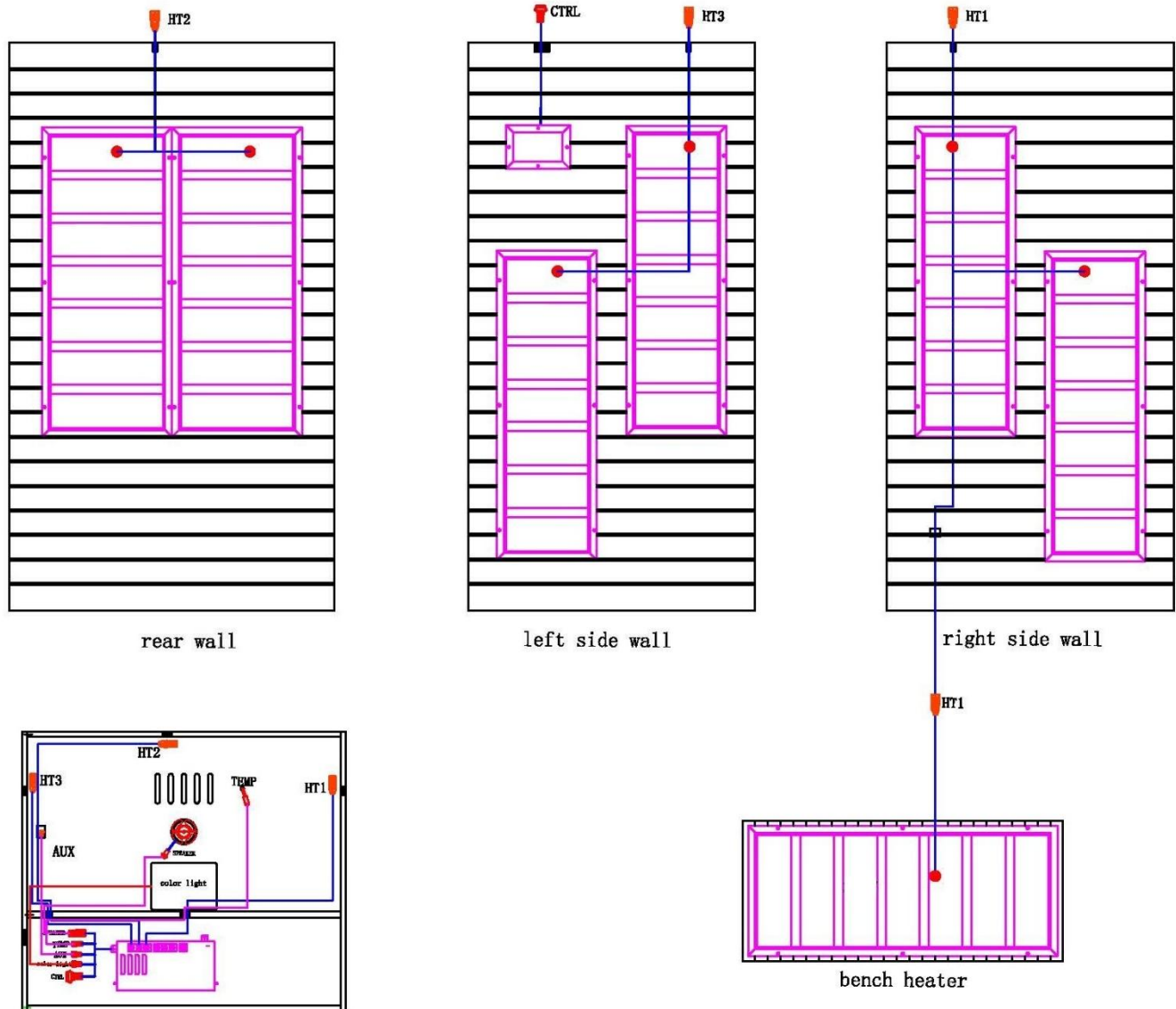
Power Layout			
Location	No.	Dimension	Power
Left wall panel	7	100 x 30 cm (39.4 x 11.8 in)	200 W
	8	100 x 30 cm (39.4 x 11.8 in)	200 W
Rear wall panel	9	100 x 40 cm (39.4 x 15.7 in)	300 W
	10	100 x 40 cm (39.4 x 15.7 in)	300 W
Right wall panel	11	100 x 30 cm (39.4 x 11.8 in)	200 W
	12	100 x 30 cm (39.4 x 11.8 in)	200 W
Bench heater	13	100 x 40 cm (39.4 x 15.7 in)	300 W
Total power			1700 W



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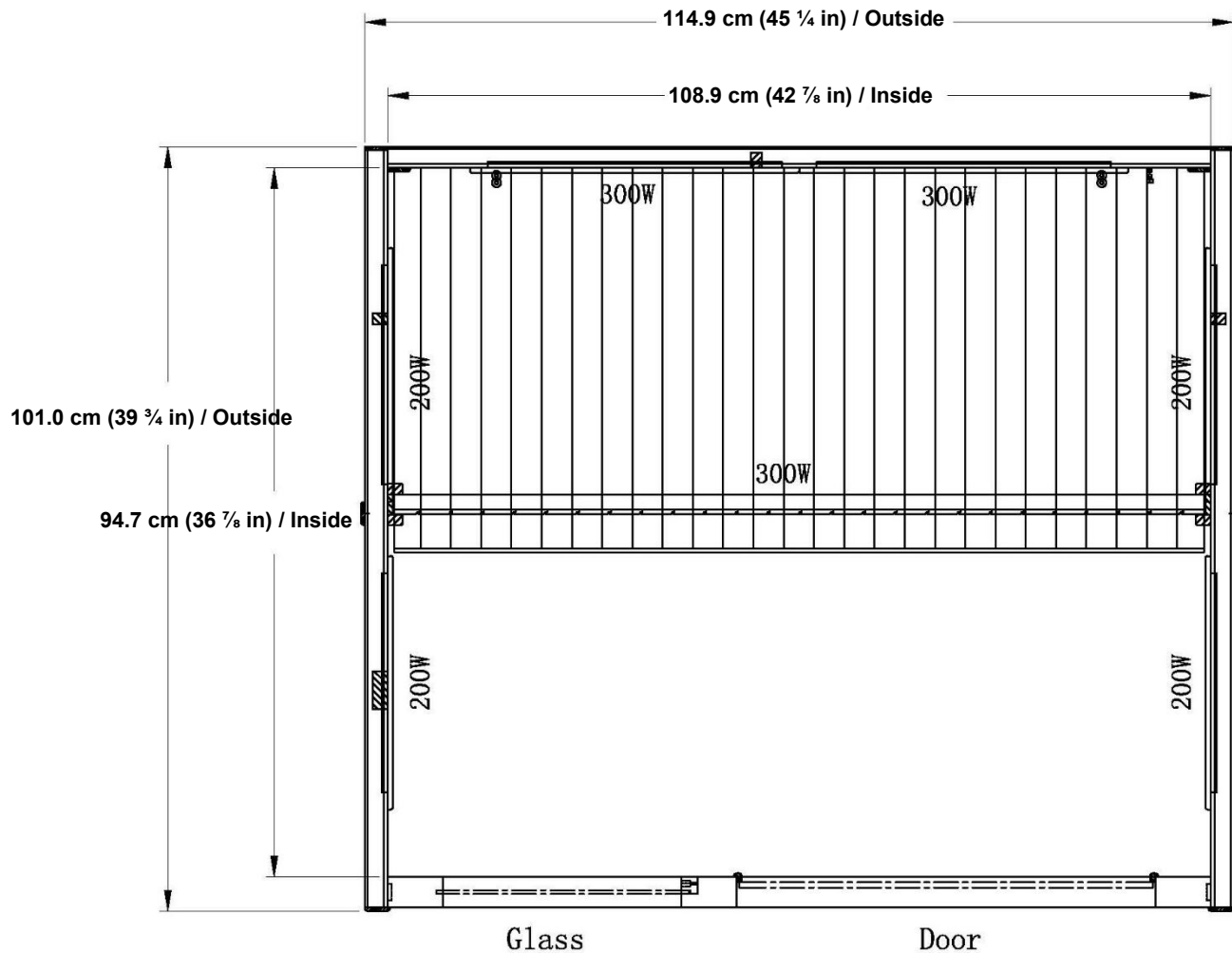
DYN-6209-02 – Schematic Layout



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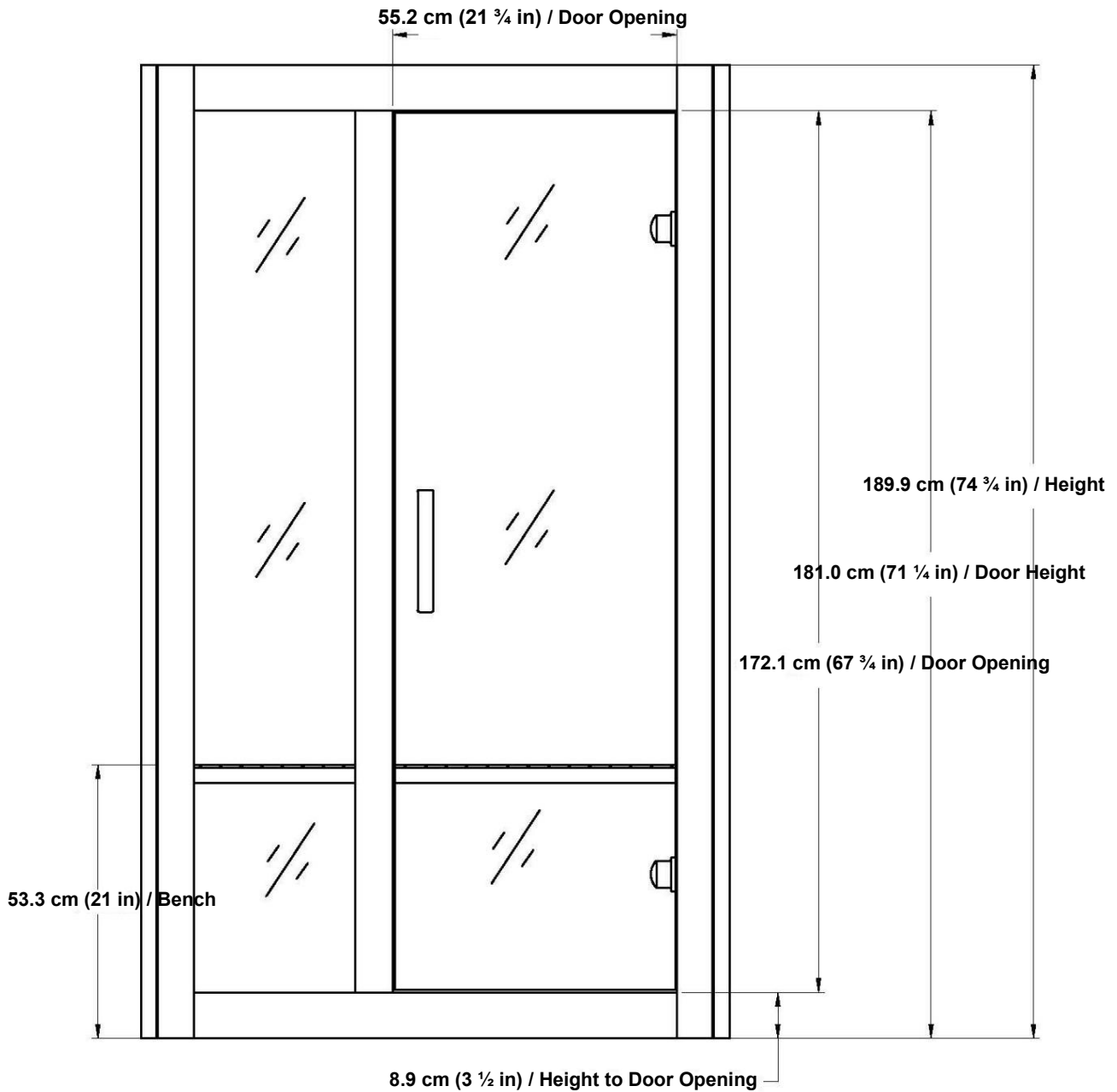
DYN-6209-02 – Dimensional Diagram



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DYN-6209-02 – Dimensional Diagram (cont'd)



***THE ABOVE ASSEMBLY DIAGRAM IS FOR A QUICK REFERENCE VISUAL GUIDE ONLY. PARTS AND ACCESSORIES MAY VARY AND ARE SUBJECT TO CHANGE.**

Screw Identification and Location Chart

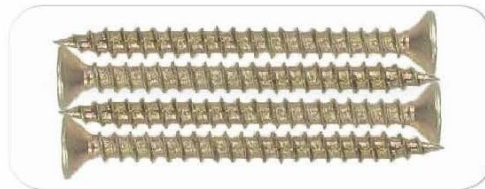
AA = 16 pieces



BB = 2 pieces



CC = 4 pieces



MODEL: DYN-6209-02			
Identification	Location	Specs	Qty
AA	Top Cover	.3 x 1.8 cm (.12 x .71 in) (wood screw - gold color)	14
AA	MP3 Shelf	.3 x 1.8 cm (.12 x .71 in) (wood screw - gold color)	2
BB	Bench	.35 x 4 cm (.14 x 1.57 in) (wood screw - gold color)	2
CC	Roof Panel	.5 x 4 cm (.20 x 1.57 in) (wood screw - gold color)	4

***THE ABOVE ASSEMBLY DIAGRAM IS FOR A QUICK REFERENCE VISUAL GUIDE ONLY. PARTS AND ACCESSORIES MAY VARY AND ARE SUBJECT TO CHANGE.**

Parts

1. Interior Control Panel:



2. Power supply:



3. MP3 / Aux input:



4. Wall buckles:



5. Wall Guide and Guide Inserts:



Wall Panel Identification

For easier assembly, please separate and identify each wall panel.

1. Floor Panel

When the FLOOR PANEL faces upward, the surface will be flat and the wood pieces will align front-to-rear (Figure 1).



Figure 1

2. Proper alignment of the wall panels

The heater cords will protrude from the top of each WALL PANEL (Figure 2). Make sure that wall panels are oriented with the heater cords at the top.

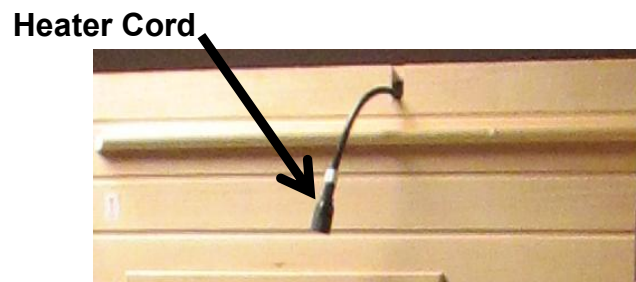


Figure 2

3. Rear Wall Panel

The looped portion of the buckles are mounted on the exterior of the REAR PANEL. They will buckle together as seen in Figure 3.

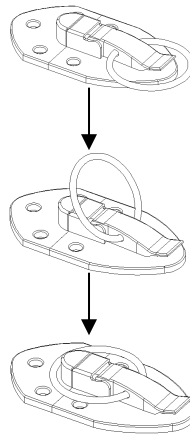


Figure 3

4. Identifying the Interior and Exterior of the Wall Panels

The heat emitters will be on the interior of the WALL PANELS.

Assembly Instructions

1. Installing the SAUNA

- a. The location must be dry, level, and away from any source of water.
- b. The dedicated outlet must be easily accessible.
- c. Two adults will be needed to assemble.
- d. Wood Cabin Assembly: Floor Panel ► Front Panel ► Right Side Panel ► Left Side Panel ► Rear Panel ► Bench Emitter Panel ► Bench ► Roof Panel ► Roof Cover
- e. Tools Required: Philips screwdriver and ladder

2. Installing the FLOOR PANEL

- a. Lay the FLOOR PANEL onto a flat and stable surface. Note the orientation of the slats running from the front to back of the FLOOR PANEL (Figure 4).



Figure 4

3. Installing the FRONT PANEL and the RIGHT SIDE PANEL

- a. Place the FRONT PANEL up against the FLOOR PANEL as seen in Figure 5. There will be a molding at the bottom of the FRONT PANEL that will rest on the FLOOR PANEL. While one adult holds the FRONT PANEL in place against the FLOOR PANEL, a second adult will lift the RIGHT SIDE PANEL up and align the guides with the guide insert brackets (Figure 7) on the FRONT WALL. Once the guide and guide insert brackets are aligned and engaged, pull down on the RIGHT SIDE PANEL until the tops of both wall panels are flush (Figure 6).



Figure 5



Figure 6



Figure 7

NOTE: If any of the wall panels do not slide all the way down, then follow this tip:

1. First, remove the side wall panel.
2. Locate the guide and guide insert brackets on the two wall panels (6 pieces total).
3. Loosen the screws on the guide and guide insert brackets by two-to-three turns (so the guide and guide inserts have a slight movement)
4. Reattached the wall panels

The above will help as sometimes the guide and guide insert brackets are countersunk too deep. Please note that the guide and guide insert brackets slide together at an angle - as the wall panels slide downward, the guide and guide insert brackets pull the wall panels tighter together.

4. Installing the LEFT SIDE PANEL

- a. While one adult holds the FRONT PANEL and RIGHT SIDE PANEL steady, a second adult will lift the LEFT SIDE PANEL up and align the guides with the guide insert brackets (Figure 7) on the FRONT WALL. Once the guide and guide insert brackets are aligned and engaged, pull down on the LEFT SIDE PANEL until the tops of both wall panels are flush (Figure 8).



Figure 8

5. Installing the REAR PANEL

- a. Place the REAR PANEL up against the FLOOR PANEL. The molding at the bottom of the REAR PANEL will rest on the FLOOR PANEL. You may need to open up the RIGHT SIDE PANEL and LEFT SIDE PANEL to fit the REAR PANEL between the two. Once the REAR PANEL is in place, you can buckle the side panels to the REAR PANEL using the external buckles (Figures 3 and 9).



Figure 9

6. Installing the BENCH HEAT EMITTER PANEL and BENCH

- a. Locate the BENCH HEAT EMITTER and slide it downward by aligning it with the vertical guides on the side panels. The emitter grid will face outward (toward the front of the sauna). Push the BENCH HEAT EMITTER PANEL all the way down until it is resting on the FLOOR PANEL (Figure 10).
- b. Plug the BENCH HEAT EMITTER power cord into the outlet on the REAR PANEL.
- c. Slide the BENCH, with the smooth side up, over the horizontal bench guides on the side panels. Push the BENCH all the way in until its resting on the molding on the REAR PANEL. Use the provided screws BB to screw the rear of the BENCH into the REAR PANEL (Figure 11).



Figure 10 - Installing BENCH HEAT EMITTER PANEL



Figure 11

7. Installing the DOOR HANDLE

- a. Align the 2 halves of the DOOR HANDLE with the holes in the FRONT GLASS DOOR with the lighter half of the handle on the interior side of the GLASS DOOR and the darker half on the exterior side. Once aligned, insert the included screws through the interior half of the DOOR HANDLE and securely tighten.

8. Installing the ROOF PANEL

- a. Rotate the ROOF PANEL so that the ceiling vent is situated towards the rear of the sauna. One adult will carefully lift the ROOF PANEL up and onto the top of the sauna while a second adult inside of the sauna will receive the roof and bring it into place in the center of the sauna. The power cords and wire harness at the tops of the walls will need to be fed through the holes in the ROOF PANEL. Once all the cords and wires are fed on to the ROOF PANEL, it can be dropped down into place in the center of the sauna (Figure 12). It is optional to screw the roof down with the provided screws CC.



Figure 12

9. Connecting the plugs on the ROOF PANEL

- a. Connect the power cords from the walls to the corresponding power cords located on the roof according to their respective labels (Figure 13).
- b. Connect the CTRL Harness and Temperature Sensor wires from the wall to their corresponding wires from the power supply according to their respective labels (Figure 13).

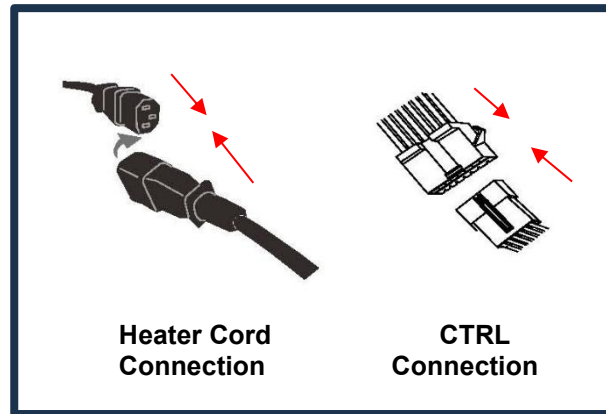


Figure 13

10. Installing the TEMPERATURE SENSOR

- a. Remove the protective masking tape from the TEMPERATURE SENSOR and bend it downwards so that it is hanging vertically from the ceiling (Figure 14).



Figure 14

11. Installing the ROOF DUST COVER (optional)

- a. Center the ROOF DUST COVER on top of the ROOF PANEL. Pull the main power cord through the round cutout in the ROOF DUST COVER. Screw the ROOF DUST COVER into place with the provided screws AA x 14.

12. Installing the SHELF

- a. Use the provided screws AA x 2 to mount the SHELF on either of the interior side wall panels (Figure 15).



Figure 15

Operating the Sauna

NOTE: Before the sauna is turned on, remove plastic protective covering from the **CONTROL PANELS** and plastic edges from the **FRONT GLASS DOOR**. Please check and confirm that the connections to the **POWER SUPPLY** (including the power cord), **HEAT EMITTERS**, and **TEMPERATURE SENSOR** are connected properly and are snug and tight. The power supply voltage and frequency must match the required voltage and frequency of the sauna (120VAC / 15AMP Dedicated Circuit). Please consult a certified electrician for any electrical modifications or repairs.

Since many materials absorb the infrared rays, minimal clothing is recommended for maximum effect. The infrared sauna emitters are designed to heat you and not necessarily the air inside the sauna. It is not a hot box like a traditional sauna. The temperature gauge is a guide for your safety. It is recommended that you drink water before, during, and after sauna use to prevent dehydration since body fluids will be lost through perspiration. It is not recommended to shower immediately after use since the pores in your skin will be open and could possibly absorb anything in the water.

The information provided in this Owner's Manual is for informational purposes only and may not be construed as medical advice or instruction. The information provided is not recommended for any particular treatment, and in all cases it is recommended that you consult with your medical physician before using. This product does not constitute or imply any medical endorsement.

CAUTION: Exit Sauna Immediately If You Feel Dizzy, Sleepy, Or Any Discomfort.

Operating the Sauna



1. Precautions

- a. Please make sure your electrical outlet meets the required specifications. Failure to meet the requirements may cause safety risks.
- b. Set your desired temperature and time. You can choose to either preheat the sauna before entering or sit inside the sauna as the temperature rises. Please note that the sauna will heat at a slower rate with you inside the sauna room. The most commonly used temperature setting is between 49°C / 120°F and 54.5°C / 130°F. When the set temperature is reached, the heater panels will then cycle on and off to maintain that set temperature. While the sauna does allow the user to set the temperature to 66°C / 150°F, it will not likely achieve this temperature. This high temperature setting is so that the heat emitters do not ever turn off.
- c. The sauna will heat at a slower rate when the ambient temperature is below 21°C / 70°F. It is not recommended to use the sauna in an ambient temperature below 15.5°C / 60°F
- d. Stay hydrated and drink plenty of fluids prior to, during, and after your sauna session.
- e. After 3 hours of continuous use, the sauna needs to be shut down for one hour.
- f. To avoid burns, do not directly touch the heating elements.
- g. The sauna should be **unplugged** if not being used for an extended amount of time.

2. Operating The Sauna

- a. Turn on the sauna room by pressing the power  button.

- b. **To set the temperature**, press the  buttons on the left side of the control panel to increase or decrease the temperature to the desired temperature. The "Heat" light will remain on while the sauna is heating and will turn off once the desired temperature is reached.

- c. To set the time, press the   buttons on the right side of the control

panel to increase or decrease the time to the desired time. Once started the timer will count down and beep once it reaches 5 minutes.

- d. Press the  button to turn on the interior light.

- i. To change the colors of the light, hold down the  button for 2 seconds. “2n” will display in the TIMER, indicating that the sauna is in the “light” mode. The sauna will revert back to the TIMER if no buttons are pressed for approximately 15 seconds.

- ii. While in “light” mode, press the  button to scroll through all the different colors within the Chromotherapy Light System. There are 2 options for the “white” light:

- The first selection for “white” will automatically cycle through all the colors of the Chromotherapy Light System.
- The second selection for “white” will just keep the white light on.

- iii. To return to the TIMER mode, press the  button.

- iv. **The Red Light Therapy feature must be turned OFF to use the Chromotherapy Light System.**

- e. Press the  button to turn the Red Light Therapy feature ON and OFF.

The Red Light Therapy feature can operate when the sauna is either ON or OFF.

- f. The ceiling vent can be opened during sauna use to increase air flow, or closed to maintain heat.
- g. The sauna will automatically shut off once the TIMER counts down to “0”. The sauna can also be shut off by pressing the  button.

- h. The TEMPERATURE display can be changed between **Fahrenheit and Celsius** by simultaneously holding down both TEMPERATURE buttons   and then pressing the  button.

- i. **The Bluetooth function** is built directly into the Control Panel. To pair the sauna open the Bluetooth settings on your device and locate “**BT-SAUNA**” under the list of available Bluetooth devices and connect. You can now listen to and control

audio from your Bluetooth device.

- j. **The MP3 / Aux Input Jack** in the ceiling of the sauna allows the capability to directly connect a musical device using the included AUX wire. Plug one end of the AUX wire into a musical device and the other end into the MP3 / Aux Input Jack in the ceiling. Unplug the AUX wire when not in use to avoid any static interference in the speakers.

This sauna heats at an approximate rate of .85°C / 1.5°F per minute when in ambient temperatures of 21°C / 70°F and above. The sauna will heat at a slower rate when in ambient temperatures below 21°C / 70°F.

It's best practice to use 2 towels during the sauna session. Place one towel on the bench to absorb perspiration and also add a bit of cushion to the bench. Use the second towel to wipe the perspiration from your body during the sauna session. Never place any towels or other objects directly over the floor heater. Do not directly cover any of the heaters inside the sauna. You can also drape a towel over your legs to help trap the heat around your legs.

Maintenance:

Do not use any type of chemical cleaners, liquid or aerosol, inside the sauna. Unplug the sauna from the wall outlet before cleaning. Use plain water and a soft cloth to wipe down all interior surfaces of the sauna. Unscrew and remove the floor grill to access the floor heating panel. The floor heating panel should be wiped down regularly to avoid any build up of sweat and/or dust and debris.

IMPORTANT: Do not use benzene, alcohol, or cleaning chemicals in or on the sauna. All of the wood in the interior of the sauna is untreated and will absorb any chemicals or cleaners. Use only water to wipe down the interior of the sauna.

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CAUTION: Exit Sauna Immediately If You Feel Dizzy, Sleepy, Or Any Discomfort.

Tips for using Your Sauna

1. If you take a hot/warm shower or bath before using your sauna, you may perspire more and experience more comfort.
2. Drink water prior to, during, and after your sauna session to replenish body fluids.
3. To regulate the set temperature inside the sauna to your comfort level, use the movable roof vent or leave the door slightly open. The roof vent is installed on the sauna and used based on personal preference.
4. Use 2 towels during your sauna session. Fold the first towel several times and place it on the bench. As you sit on this towel, it will absorb a majority of your perspiration while adding comfort as you sit on the bench. Use the second towel to either constantly wipe the perspiration from your body to perspire faster and also to avoid having too much perspiration dripping onto the floor or placing it on the floor to catch your dripping perspiration if no floor heater is present. If your legs become cold, you can use a third towel to drape over your legs to trap the heat.
5. This is a non-commercial sauna. For every three hours ON, the sauna must be turned OFF for one hour to cool down.
6. At the first sign of a cold or flu, increasing your sauna sessions may be beneficial in boosting your immune system and decreasing the reproductive rate of the virus.
7. To help relieve sore and tense muscles, massage the affected areas during your sauna session.
8. To treat your ankles and feet more effectively, you can elevate them and move them close to one of the heat emitters to achieve a deep heating effect.
9. To utilize the sauna's heat therapy effect, put oil and treatment into your hair and wrap it with a towel. After your sauna session is over, rinse your hair thoroughly.
10. The peaceful and relaxed state rendered by a sauna session may help you to sleep easier and deeper.
11. To conserve energy consumption, please unplug your sauna when not in use – especially if you do not plan on using the sauna for an extended period of time.
12. After the sauna session is over, do not jump into the shower or bath immediately. Because your body was heated up during the sauna session, it will continue to perspire even after the heat emitters are off. Sit in the sauna with the door slightly opened and let your body cool down. Once your body has cooled down and you feel comfortable, you can exit the sauna. After about fifteen minutes and when your body has completely cooled down, you can take a shower or bath to clean your body.

Safety Instructions

1. Read and follow all instructions carefully before using the sauna.
2. When assembling and using the electrical equipment, safety precautions should always be followed.
3. To reduce the risk of injury, do not allow children to use the sauna unless they are closely supervised at all times by an adult. Children should not use the sauna unless prescribed or advised by their medical doctor.
4. Do not use the sauna immediately following strenuous exercises. Wait at least 30 minutes to allow the body to cool down completely.
5. Pregnant or possibly pregnant women should contact their medical physician prior to using the sauna.
6. **Hyperthermia Danger:** The normal body temperature can't rise above 39°C / 103°F. Symptoms of excessive hyperthermia include dizziness, lethargy, drowsiness, and/or fainting. The effects of excessive hyperthermia may include, but are not limited to failure to perceive heat, physical inability to exit the sauna, unawareness of impending hazards, unconsciousness, and/or fetal harm in pregnant women. Hyperthermia could make your body's core temperature rise. Setting the desired temperature to an excessively high temperature is not recommended.
7. The use of alcohol, drugs, or medications (prescribed or non-prescribed) prior to or during the sauna session may lead to unconsciousness and/or other harmful physical injuries.
8. Persons suffering from obesity or with a medical history of heart disease, low or high blood pressure, circulatory system problems, diabetes, or other medical conditions should consult with a medical physician prior to using the sauna.
9. Persons using medications should consult with a medical physician before using the sauna. Some medications may induce drowsiness while other may affect the heart rate, blood pressure, and/or blood circulation.
10. Use care when exercising before and after sauna use.
11. Never sleep inside the sauna
12. Do not use any type of cleaning agents on the interior of the sauna. Only wipe down the sauna room with water and a damp cloth. Never use any chemical cleaners.
13. Do not stack or store any objects on top of or inside the sauna.
14. If the power supply cord becomes damaged, it must be replaced immediately by the manufacturer or its agent. If you find the power cord is too hot (normally it will become warm) or that the electrical equipment may be experiencing technical problems, please contact the manufacturer or its agent immediately to avoid hazardous situations.
15. Make sure that the electrical outlet is in good working order. A common problem with electrical outlets is loose wiring on the connection points of the terminals of the

outlet. A loose wire will also make for a bad connection and cause an unusual amount of heat buildup. Loose connections can also cause sparking in the junction box that can result in arcing. There will be visible burn marks around the terminals if this occurs. If this happens, do not use the sauna and have the outlet replaced by a certified electrician. If the power cord is damaged, please contact Customer Support.

16. Do not use the sauna during an electrical storm to avoid risk of shock or injury.
17. Do not continuously switch the power ON and OFF excessively as it will compromise the life of the electrical components.
18. Your hands must be dry and free of moisture before plugging and unplugging cords and wiring harnesses from the power supply and circuit boards. Never operate the sauna with wet hands or wet feet to avoid the risk of electrical shock or injury. Never touch the metal prongs of the plug.
19. Do not attempt to make any repairs yourself unless authorized by the manufacturer or its agent. If a problem occurs with the sauna, please contact the manufacturer or its agent immediately to avoid safety risks. Unauthorized repair attempts will void the manufacturer's warranty.
20. Please make sure the outlet power supply meets the specifications required. Failure to meet the requirements may cause safety risks.
21. Some sauna models are equipped with reading and/or roof lamps. Because the lamp temperature will become very hot once powered ON, do not attempt to touch the lamp to avoid being burned. Do not attempt to touch it for at least 20 minutes or until it cools down completely if a need to touch it arises.
22. Do not pour water or any other liquids onto the infrared heat emitters. Do not bump, hit, or break the heating elements as it may cause an electrical short and pose a safety risk.
23. Do not make any modifications to the sauna, the sauna structure, or the sauna components.
24. Prior to each sauna session, the sauna room is to be inspected for correct operation. If for any reason your sauna does not seem to be operating properly, discontinue use and contact Customer Service.

Safeguards For Your Sauna

1. Do not install the sauna near water, near a bathtub (if water will splash on the sauna), near a shower (if water will splash on the sauna), in a wet basement, or near a swimming pool (if water will splash on the sauna).
2. Do not use liquid cleaners or aerosol cleaners on the sauna. Unplug the sauna from the wall outlet before cleaning. Use plain water and a soft damp cloth for cleaning.
3. The power supply cord should be routed so that it is not walked on or pinched by any object that may be placed against it.
4. When replacement parts are required, be sure they meet the specified requirements of the manufacturer. Unauthorized substitutes may result in a fire, electrical shock, or other hazardous situations. After any repairs, please ask the service technician to perform a safety check to determine that the sauna is in good working order.
5. Do not use any wall receptacle adapter, surge protector, or extension cord between the sauna cord and wall outlet.

Troubleshooting

	problem	possible reason	countermeasure
1	indicator light for power supply not working	The connector is not connected properly	Check the connector or replace a new one
		No power supply input	Check your circuit breaker to confirm power at the wall outlet
		Indicator light is broken	replace the control panel
2	Indicator light for heat is not working	The heating indicator light is broken	Replace the relevant control panel
		The circuit board or components are broken	Replace the power supply
		The temperature sensor is broken	check the connection of the temperature sensor
3	Infrared Heater not heating up	The heater is broken	Replace heater panel
		The wire junction or the heater's wire is not connected	Check that the connections are secure and tight
		The temperature sensor is broken	check the connection of the temperature sensor

		The circuit board or the relay is not working	replace the power supply
4	Odor from the sauna	Power supply problem	Power supply may need to be replaced
		Sweat buildup, sauna is dirty	Unplug and clean sauna with water and soft rag. Wipe down heater panels.
5	Light is not working	Light bulb is burned out	Remove burned out light bulb and replace it
		Light bulb wiring is loose	Check connection and/or replace the lamp assembly
		Problems with electrical control panel	Replace the relevant control panel
6	Sauna is not powering up	Power cord is unplugged	Plug the power cord into wall outlet
		Outlet has no power	Check your circuit breaker to confirm power at the wall outlet
		Power supply or circuit panel is broken	Replace the power supply or related circuit board
7	The temperature display shows "EP"	The connector of temperature sensor is loose, not connected, or sensor is damaged	Disconnect and reconnect the connector of temperature sensor or change to a new temperature sensor
8	The temperature display shows "H"	The temperature inside the sauna room is too high	Turn off the unit, and contact the manufacturer
9	Speaker does not work	The speaker is broken	Replace with a new one of the same specifications
		The speaker wire is loose	Disconnect and reconnect the speaker connections

Limited Lifetime Warranty

5 Year Limited Warranty*: Golden Designs, Inc. under the Dynamic brand name warrants the wood, structure, heating elements, and electronics against defects in material and workmanship for a period of 1 to 5 years from the original date of purchase. **This sauna is for INDOOR use only. Placing your sauna outdoors will VOID this warranty. Any damage due to exposure to outdoor elements such as rain, snow, sun, wind or extreme temperatures will not be covered by this warranty. Any damages as a result of modifications made to the sauna or its components will void this warranty.**

Extent of Warranty: This limited warranty applies to products manufactured or distributed by Golden Designs, Inc. under the Dynamic brand name, delivered in the continental United States or Canada and extends to the original purchaser at the original site of installation only. This warranty becomes valid at time of purchase and terminates either by specified time frame listed above, owner transfer, or relocation. **Your sales receipt showing the date of purchase of the product is your proof of purchase. Warranty is not transferable.**

Manufacturer Warranty

All Golden Designs, Inc. products are manufactured with the highest quality appliances and are warranted to be free from defects in material and workmanship at the time of delivery. All exchanged parts and products replaced under this warranty will become the property of Golden Designs, Inc. Golden Designs, Inc. reserves the right to change manufactures of any part to cover any existing warranty. Any parts determined to be defective must be returned to Golden Designs, Inc. to obtain warranty service. The buyer must prepay any shipping charges, export taxes, custom duties and taxes, or any other charges associated with the transportation of the parts. In addition the buyer is responsible for insuring any parts shipped or returned. The buyer must present Golden Designs, Inc. with proof of purchase documents (including the date of purchase). Any evidence of alteration, erasing or forgery of proof of purchase documents will be cause to **VOID** this limited warranty. Products on which the serial number has been defaced or removed is not eligible for warranty service. This warranty covers parts only and does not cover any labor.

Warranty Limitations

This warranty does not apply if the unit has been subject to full commercial use, negligence, alteration, modification, misuse, abuse, repairs by non-Golden Designs, Inc. authorized personnel, inappropriate installations, or any case beyond the control of Golden Designs, Inc. invalidating this warranty including but are not limited to:

- Use of lacquer or paints
- Sauna and other Golden Designs, Inc. products accessories placed on non-approved surfaces
- Outdoor applications
- Normal wear and tear or weathering
- Use of product not in accordance with instructions
- Worn out receptacle

Surface cracks are not considered defects in material or workmanship, as they are normal characteristics of all woods. This includes minor cracks due to wood expansion and contraction. Note: Since the wood used in construction has been kiln dried, a certain amount of expansion and contraction occurs in the wood in a sauna environment.

Disclaimers

Golden Designs, Inc. shall not be liable for loss of use of sauna or other Golden Designs, Inc. products or other secondary or incidental or consequential costs, expense or damages - which may include the removal of permanent deck or other custom fixtures or the necessity for crane removal - arising directly or indirectly out of the use or inability to use the product. Any implied warranty shall have duration equal of the applicable warranty stated above. Under no circumstances shall Golden Designs, Inc. or any of its representatives be held liable for injury to any person or damage to any property, however arising. Specifications are subject to change without notice or obligation.

Legal Remedies

This limited warranty gives you specific legal rights. You may have other rights, which may vary from state to state.

Customer Service

For customer service, contact your authorized dealer. If you need additional information or assistance, please email Golden Designs, Inc. at info@goldendesignsinc.com or call (909) 212-5555.

*Limited Lifetime Warranty of Sauna Products is 5 years for residential use and 1 year for commercial use on heating elements and electronics from the date of purchase. The wood structure and glass have a 1 year limited warranty.

WARRANTY REGISTRATION

Congratulations on your purchase of an Infrared Sauna from Golden Designs, Inc. Please take the time to register your warranty using the QR Code:



If you do not have the QR Code Reader, you can also register at:

<https://app.goldendesigninc.com/public/RegisteredProduct>

Please include a copy of your sales receipt or packing slip when registering. The serial number (S/N) is located on the sauna's front panel, rear panel, or on the carton.

The warranty must be registered within 60 days of the purchase date.

